

# IT MANAGED SERVICES

YOUR REMOTE IT MANAGEMENT SOLUTION NATIONWIDE



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Did you know that businesses lose up to **£20,000 per year** in revenue due to technology-related issues?

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## Who We Are

"Established in 2015 The Flatrate Services Group is a Poole and London based IT Support and Digital Services Management Company (DSM), specialising in Third-party Maintenance

We provide unlimited Remote Desktop Support (RDS) to help fix, repair, and carry out remote software installations and upgrades for your PCs, laptops, and desktop computers on either a per-user or per-team basis from our UK based offices, our technical team are on call 365 days a year.

Our focus is on the supply of business IT support for small and medium-sized businesses & SME's, we supply 24/7 Web and Email Monitoring services, unlimited Technical Support, and Digital Marketing Solutions.

### Don't wait for your IT to break down.

Let our experts assist you with any technology-related issues, so you can put back time where it really matters to your business.



## Contact Us

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How can we help you?

Tel: 0333 577 9495

Web: [www.flatrateservicesgroup.co.uk](http://www.flatrateservicesgroup.co.uk)



# INFRASTRUCTURE TO HELP SUPPORT REMOTE STAFF

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With Remote IT Support (RDS) from Flatrate Services, it is just like having your own IT department.

- **UK Based Helpdesk Support**
- **Microsoft Network Partner**
- **Multi-Award Winning Services**
- **Cloud Infrastructure**
- **Network Services**
- **Digital Services Management**



## REMOTE IT SUPPORT

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Maximise your current infrastructure to help support remote staff 24/7, whether your business relies on a single PC, or a network containing several sites, servers, and/or cloud services. Our specialists provide UK based helpdesk support to any small to mid-size business operating in the U.K.

## IT SUPPORT PACKAGES

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We understand that every business has different requirements when it comes to IT support, our IT services are tailored to suit your business needs.

Speak to our experienced IT Consultants about how your business can benefit from using our IT Managed Services today.

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Our experts resolve over  
**94%** of all inbound technical  
queries on the very first call.

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### MICROSOFT PARTNER

We supply, manage, and support Microsoft 365 and Microsoft Exchange.

### UK DATA CENTRE

Professional Hosting and Backup Solutions,  
Based In Poole, Dorset, UK.

### MANAGED IT SERVICES

IT Support and Remote Desktop Services with  
24/7 Uptime Monitoring.

